



COUNCIL BLUFFS CASINO & HOTEL



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**Harrah's, Horseshoe honor top performers**

Council Bluffs – March 23, 2009 – Harrah's and Horseshoe Casinos rolled out the red carpet to celebrate their top performers on Wednesday, March 18, at an Oscar-themed banquet. Those honored included 36 team members nominated for the Chairman's Award, the highest honor given to employees at Harrah's Entertainment.

One team member from each property was selected for each category. Winners in the category of Superior Guest Service were **Steve Raquel**, 360 Steakhouse and **Peter Yual**, casino services. In the category of Superior Internal Service, winners were **Jana Voracek**, facilities and **Maricelle Lee**, casino services. Winners in the category of Innovation include **Rich Hardy**, casino services and **Troy Rutten**, information technology. Those awarded the Leadership Award include **Lydia Mason** operations and **Sandy Sexton**, casino services. Community Service award winners included **Craig Shellberg**, transportation and **Scott Hoffman**, convention services.

In addition, two Iowa team members were named Divisional Chairman's Award Winners. **Jana Voracek**, facilities, for Superior Internal Service and **Lydia Mason**, director of operations, for Leadership. Voracek and Mason were selected from over 12,000 employees in the Central Division. Each is being considered for the company-wide Chairman's Award.



Left to right: Mark Vacanti, Hotel Operations Manager, Dan Real, Assistant General Manager Horseshoe, Chairman's Award Division Winner Jana Voracek, Christopher Crane, Harrah's Facilities Manager, Mark Osterhaus, Assistant General Manager Harrah's, Division Winner Lydia Mason, and Bo Guidry, General Manager Harrah's and Horseshoe.

**About Harrah's Entertainment, Inc.:**

Harrah's Entertainment, Inc. is the world's largest provider of branded casino entertainment through operating subsidiaries. Since its beginning in Reno, Nevada nearly 70 years ago, Harrah's has grown through development of new properties, expansions and acquisitions, and now owns or manages casinos on four continents. The company's properties operate primarily under the Harrah's, Caesars and Horseshoe brand names; Harrah's also owns the London Clubs International family of casinos. Harrah's Entertainment is focused on building loyalty and value with its customers through a unique combination of great service, excellent products, unsurpassed distribution, operational excellence and technology leadership.

More information about Harrah's is available at – [www.harrahs.com](http://www.harrahs.com)